

Parent Portal: Set up your parent portal account

School Bytes provides a parent portal to help your school communicate with you.

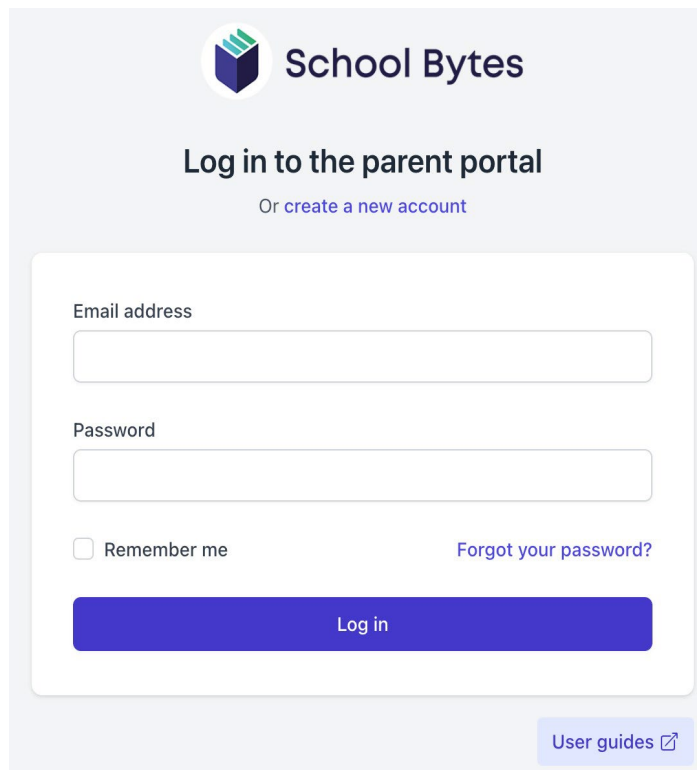
Your school may use the parent portal for various things, including online permission notes, attendance, and payments, which can be accessed via a secure link. The School Bytes parent portal enables you to view all your children in one portal and process payments for multiple siblings in one transaction.

IMPORTANT: To ensure that the registration process works smoothly and you can link your account to your child(ren), make sure that you use the same email address that you have provided to the school or if using a different email address, an SMS verification code will be sent to the mobile phone number on record for you at the school.

To set up your parent portal, follow the steps below:

Detailed steps

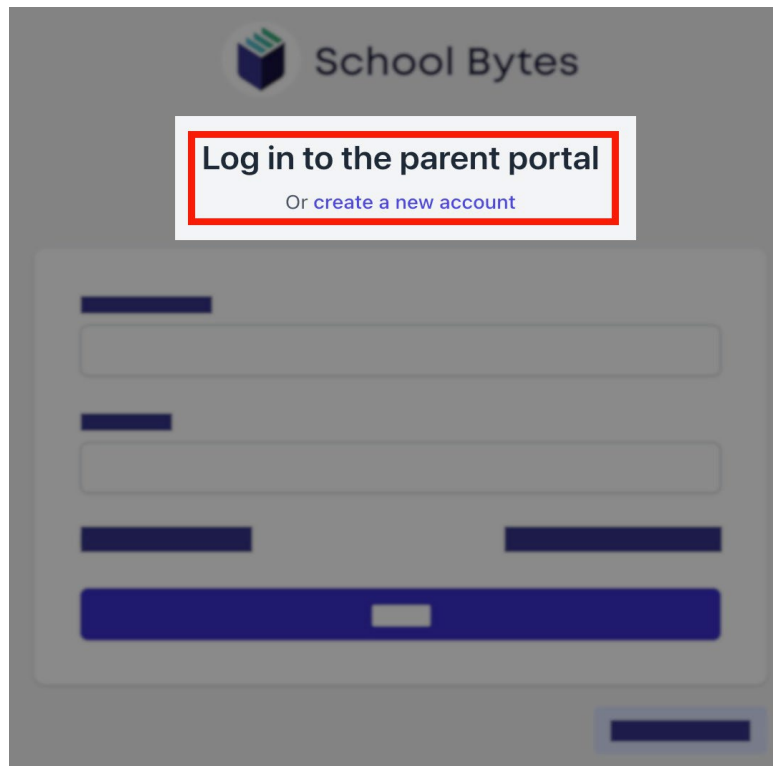
1. Open the parent portal link – <https://portal.schoolbytes.education/auth/login>



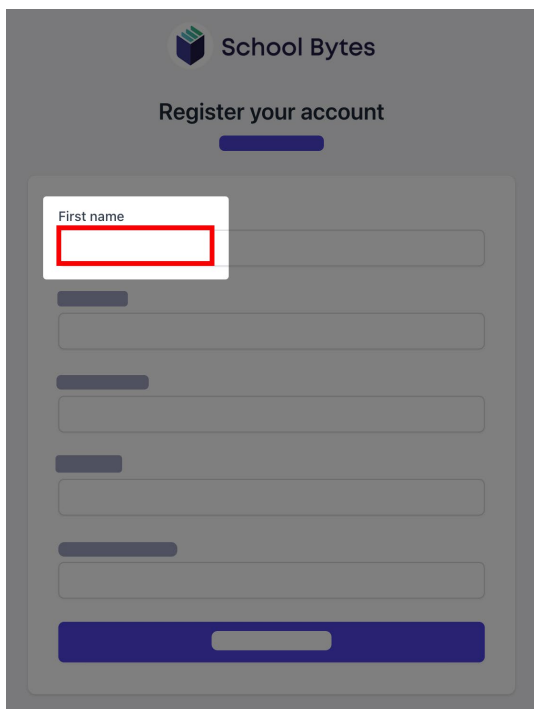
The screenshot shows the login page for the School Bytes parent portal. At the top, there is the School Bytes logo, which consists of a stylized blue and green cube icon followed by the text "School Bytes". Below the logo, the heading "Log in to the parent portal" is displayed in a bold, dark font. Underneath this heading, there is a link that says "Or create a new account" in a smaller, blue font. The main login area is enclosed in a white rounded rectangle with a light gray border. It contains two input fields: "Email address" and "Password". Below the "Email address" field, there is a checkbox labeled "Remember me" and a link that says "Forgot your password?". At the bottom of the login area, there is a prominent blue button with the text "Log in" in white. In the bottom right corner of the page, there is a link that says "User guides" with an external link icon.

2. Select the create a new account link.

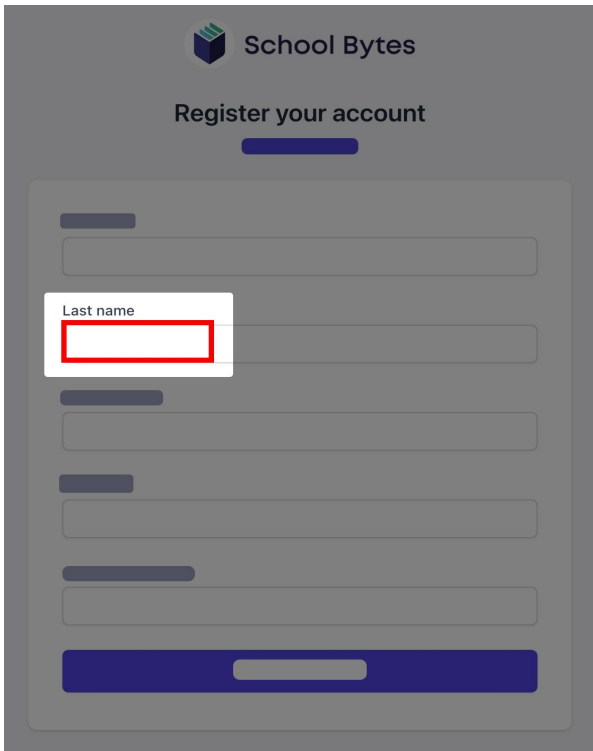
Direct link: <https://portal.schoolbytes.education/auth/register>



3. Enter your first name as it appears on your student's profile at the school.

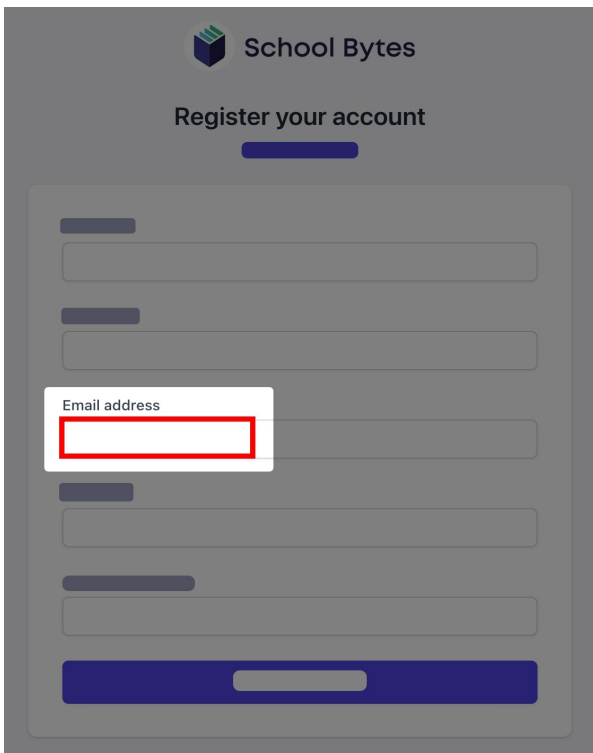


4. Enter your last name as it appears on your student's profile at the school.



The screenshot shows the 'School Bytes' registration page. At the top, the logo and the text 'School Bytes' are visible, followed by the heading 'Register your account' and a blue progress bar. Below this, there are several input fields. The second field from the top is highlighted with a red border and labeled 'Last name' in a white box. At the bottom of the form is a large blue button with a white arrow pointing right.

5. Enter the email address that you use for school communication.



The screenshot shows the 'School Bytes' registration page, similar to the previous one. The heading 'Register your account' and the blue progress bar are present. In this screenshot, the fourth input field from the top is highlighted with a red border and labeled 'Email address' in a white box. The large blue button with a white arrow is at the bottom.

6. Enter a password.

The screenshot shows the 'School Bytes' registration page. At the top, the logo and the text 'School Bytes' are visible. Below that, the heading 'Register your account' is centered. The form contains several input fields, each with a small blue bar above it. The fourth input field from the top is labeled 'Password' and is highlighted with a red rectangular box. At the bottom of the form is a large blue button with a white arrow pointing to the right.

7. Confirm the password.

The screenshot shows the same 'School Bytes' registration page. The layout is identical to the previous screenshot, but the fifth input field from the top is now labeled 'Confirm password' and is highlighted with a red rectangular box. The blue button at the bottom remains the same.

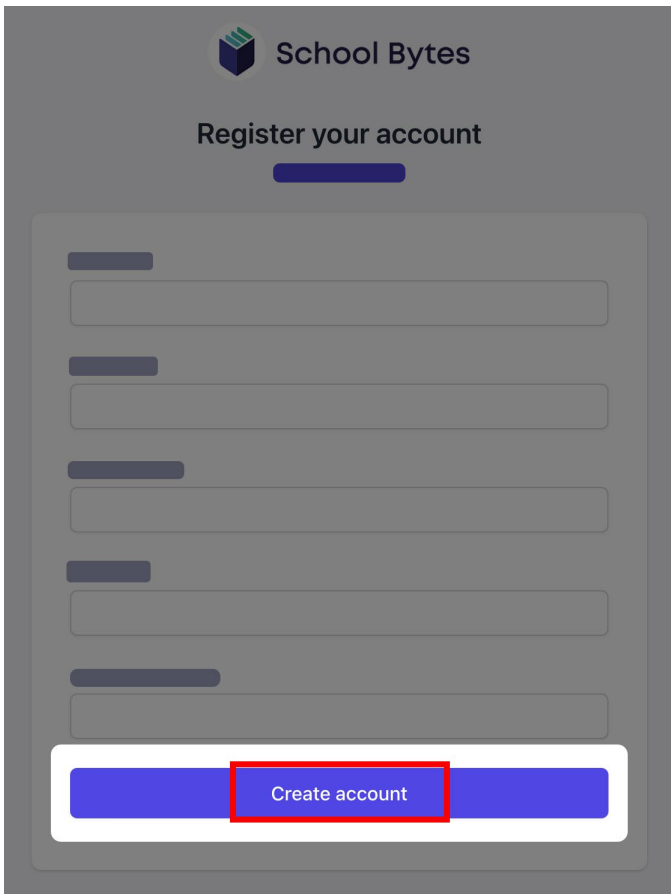
8. Select create account.

An email will be sent to the email address nominated so that you can verify your access to the email address.

Once you have created your account, log in to the School Bytes parent portal.

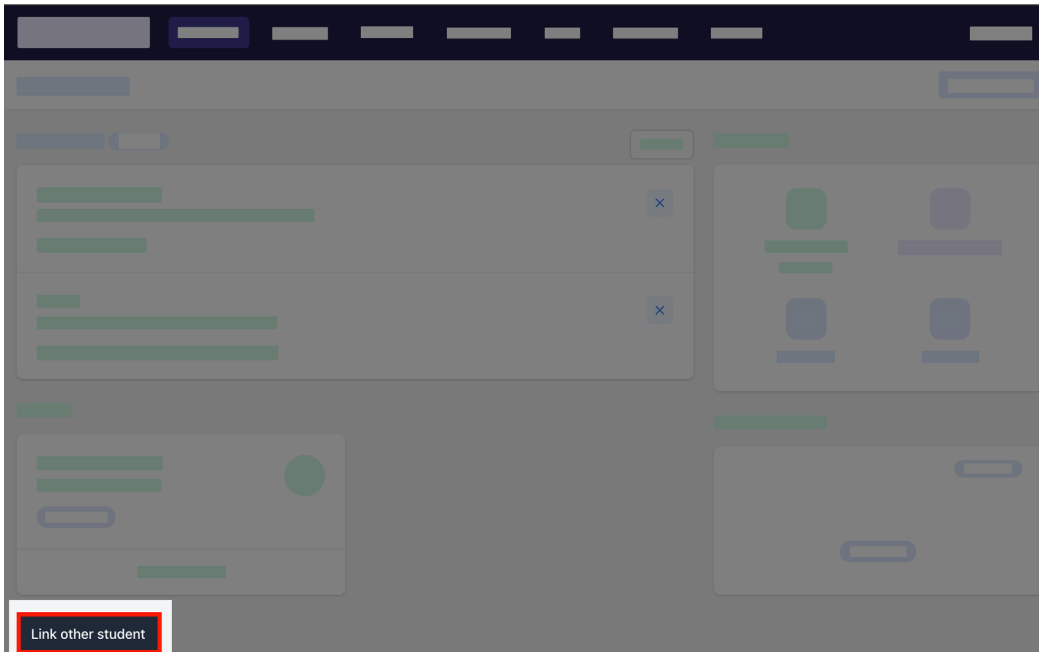
You can now link your account to all students in schools that use the School Bytes platform.

When linking a student, the system automatically matches the data you provided with details stored on the student's school profile.

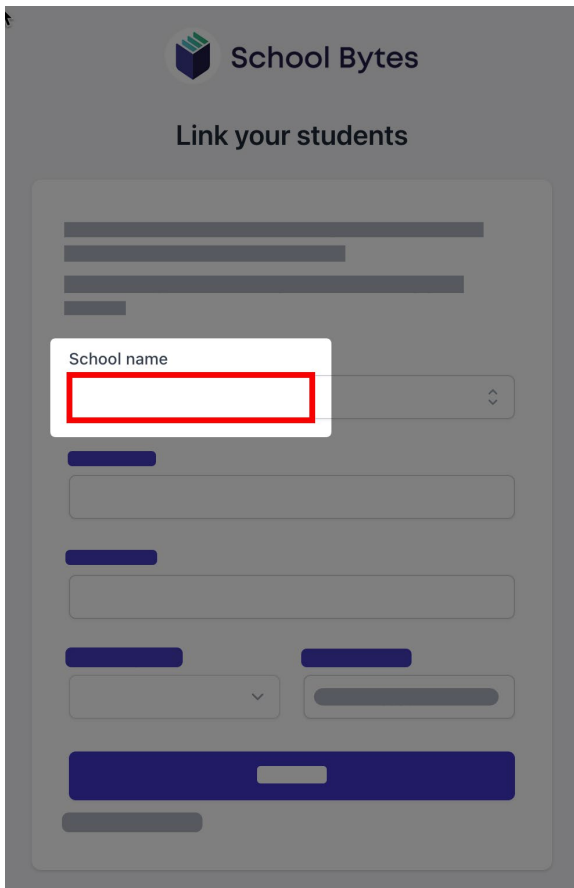


The image shows a registration form for School Bytes. At the top, there is the School Bytes logo and the text "School Bytes". Below that, the heading "Register your account" is displayed with a blue progress bar underneath. The form contains five input fields, each with a dark grey label above it. At the bottom of the form, there is a large blue button with the text "Create account" in white. A red rectangular box highlights the "Create account" button.

1. Select link other student.



2. Search for the school's name.



3. Enter the student's first name.



The screenshot shows the 'Link your students' form in the School Bytes application. The form is partially obscured by a grey overlay. A white callout box with a red border highlights the 'First name' input field. The form includes several other fields, a dropdown menu, and a large blue button at the bottom.

4. Enter the student's last name.



The screenshot shows the 'Link your students' form in the School Bytes application. The form is partially obscured by a grey overlay. A white callout box with a red border highlights the 'Last name' input field. The form includes several other fields, a dropdown menu, and a large blue button at the bottom.

5. Select the student's current grade.

The screenshot shows the 'Link your students' form in the School Bytes application. The form contains several input fields for student information, including name, address, and phone number. A dropdown menu for 'Current grade' is open, and the text 'Current grade' is highlighted with a red rectangular box. The dropdown menu is currently empty, showing only a downward arrow icon.

6. Enter the student's date of birth.

The screenshot shows the 'Link your students' form in the School Bytes application. The form contains several input fields for student information, including name, address, and phone number. A date input field for 'Date of birth' is highlighted with a red rectangular box. The date field contains the text 'dd/mm/yyyy' and a calendar icon to its right.

7. Select search.

If all student information matches with parent information according to the student's official enrolment stored at the school, the system will add the student to the parent account automatically.

Further assistance

If you are unable to link a student to your account or if you have any questions relating to this article, please contact your school.



The screenshot displays the 'School Bytes' interface for linking students. At the top, the 'School Bytes' logo and the title 'Link your students' are visible. Below the title, there is a form with several input fields, some of which are redacted with blue bars. A 'Search' button is located at the bottom of the form, highlighted with a red box.